Breaking the Bias Habit

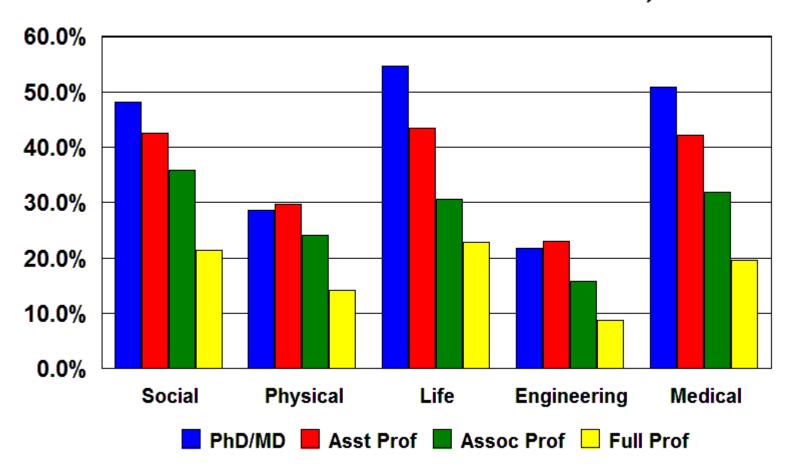
Jennifer Sheridan, Ph.D. Executive & Research Director Women in Science & Engineering Leadership Institute

QUESTIONS?

Email Kelly Thomas: kelly.thomas@uwex.uwc.edu

DROP OUT OF WOMEN IN ACADEMIA

Percent Women in Academic STEMM, 2010/11



Why do you think it is important to have a diverse faculty and student body in academia?

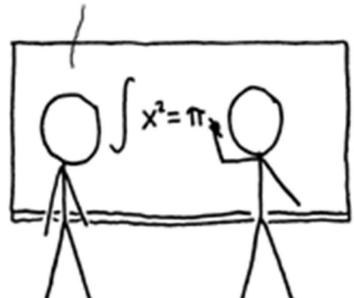
Why Diversity?

- Diverse working groups are more productive, creative, and innovative than homogeneous groups
- Diverse groups engage in a higher level of critical analysis than do homogeneous groups
- Diverse scholars and professionals can invigorate and expand disciplines and fields
- Mentors and role models for all
- Fairness and equity

Why the Lack of Diversity?

- Unconscious bias
- Tendency of our minds to evaluate individuals based on characteristics (real or imagined) of the group to which they belong
- Consequences for both the evaluator, and the person being evaluated

WOW, YOU SUCK AT MATH.



WOW, GIRLS SUCK AT MATH.



Three Central Ideas

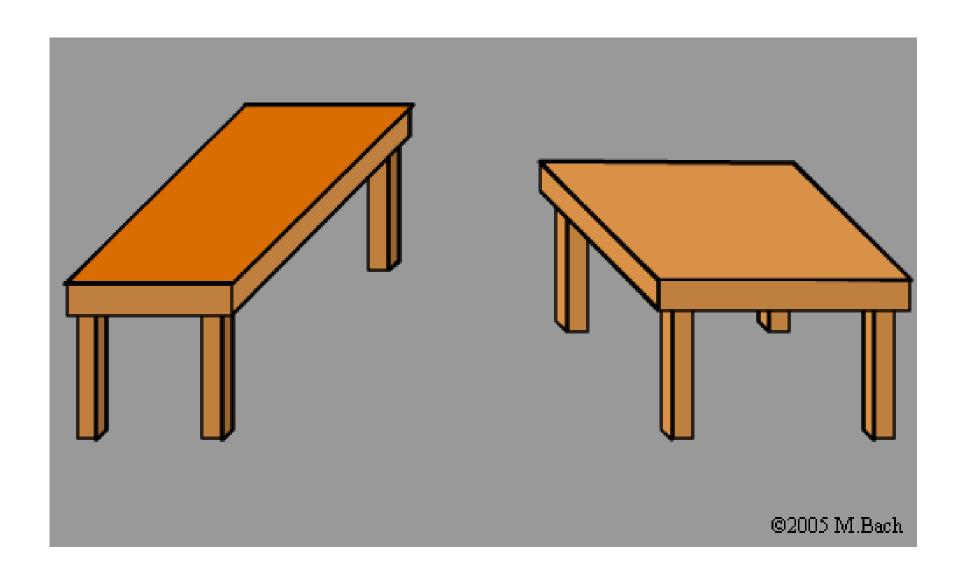
- 1. Our minds are more than the sum of the conscious parts
 - Implicit processes
- 2. Unintended thoughts can contradict beliefs
 - Prejudice as a habitual response
- 3. Acting consistently with beliefs can require more than good intentions
 - Breaking the prejudice habit

Prejudice and Habits of Mind

Ordinary mental operations that serve us quite well in most circumstances can fail our intentions

Essential Process...

- Translation of the world outside to a mental experience inside
 - Guided by our experience and expectations
 - Affects our perceptions, judgments, and behavior
- This translation process is not infallible
 - A variety of habits of mind, born out of experience, can separate our experience from reality



Stroop Color Naming Task

Compatible Trials

Incompatible (interference) Trials

RED

BLACK

BROWN

GREEN

YELLOW

BLUE

RED

BLACK

BROWN

GREEN

YELLOW

BLUE

Construction Worker Experiment

Measuring Unconscious Bias: Gender-and-Science IAT

Logic of the IAT

- IAT provides a measure of the strength of associations between mental categories such as "male and female" and attributes such as "science and humanities" disciplines
- Strength of association between each category and attribute is reflected in the time it takes to respond to the stimuli while trying to respond rapidly
- Trial Types

Congruent Trials

Say "LEFT" for

Say "RIGHT" for

Science

OR

Men

Humanities

OR

Women

Incongruent Trials

Say "LEFT" for

Say "RIGHT" for

Science

OR

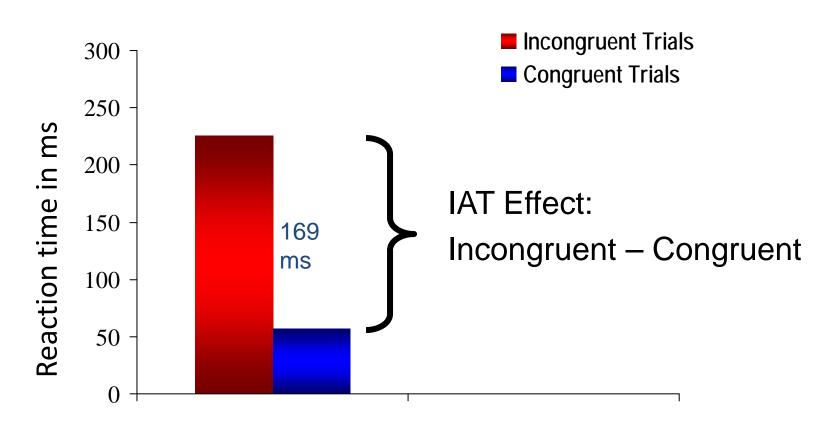
Women

Humanities

OR

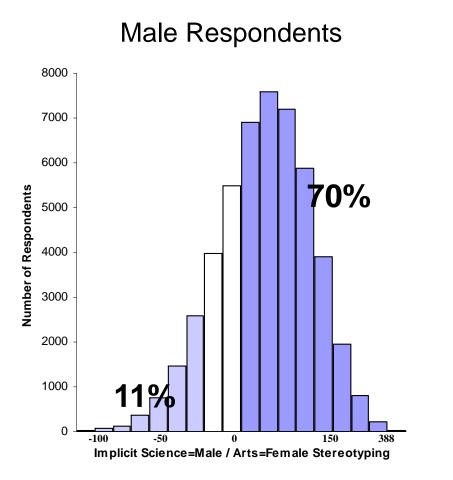
Men

IAT Effect

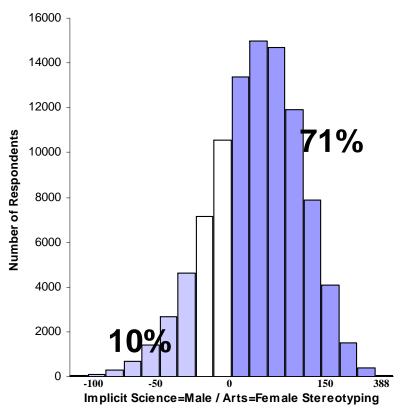


The larger the difference, the greater the bias in associating men with science and women with humanities

Implicit Gender-Science Stereotypes



Female Respondents



GIN TAKE A TEST ABOUT US EDUCATION HELP CONTACT

Native IAT	Native American ('Native - White American' IAT). This IAT requires the ability to recognize White and Native American faces in either classic or modern dress, and the names of places that are either American or Foreign in origin.
Asian IAT	Asian American ('Asian - European American' IAT). This IAT requires the ability to recognize White and Asian-American faces, and images of places that are either American or Foreign in origin.
Weight IAT	Weight ('Fat - Thin' IAT). This IAT requires the ability to distinguish faces of people who are obese and people who are thin. It often reveals an automatic preference for thin people relative to fat people.
Race IAT	Race ('Black - White' IAT). This IAT requires the ability to distinguish faces of European and African origin. It indicates that most Americans have an automatic preference for white over black.
Skin-tone IAT	Skin-tone ("Light Skin - Dark Skin' IAT). This IAT requires the ability to recognize light and dark-skinned faces. It often reveals an automatic preference for light-skin relative to dark-skin.
Presidents IAT	Presidents ('Presidential Popularity' IAT). This IAT requires the ability to recognize photos of Barack Obama and one or more previous presidents.
Arab-Muslim IAT	Arab-Muslim ('Arab Muslim - Other People' IAT). This IAT requires the ability to distinguish names that are likely to belong to Arab-Muslims versus people of other nationalities or religions.
Gender-Career IAT	Gender - Career. This IAT often reveals a relative link between family and females and between career and males.
Disability IAT	Disability ('Disabled - Abled' IAT). This IAT requires the ability to recognize symbols representing abled and disabled individuals.
Sexuality IAT	Sexuality ('Gay - Straight' IAT). This IAT requires the ability to distinguish words and symbols representing gay and straight people. It often reveals an automatic preference for straight relative to gay people.
Religion IAT	Religion ('Religions' IAT). This IAT requires some familiarity with religious terms from various world religions.
Age IAT	Age ('Young - Old' IAT). This IAT requires the ability to distinguish old from young faces. This test often indicates that Americans have automatic preference for young over old.
Weapons IAT	Weapons ('Weapons - Harmless Objects' IAT). This IAT requires the ability to recognize White and Black faces, and images of weapons or harmless objects.

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https://implicit.harvard.edu/implicit/selectatest.html

Shift in Conceptualization of Prejudice

<u>Old Framework</u> = Prejudice is bad so if I think or act with bias, I am a bad person

New Framework = Prejudiced thoughts and actions are habits that we all have and breaking these habits requires more than good intentions

QUESTIONS?

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Applications of Unconscious Bias in an Academic Setting

- Role Congruity/Incongruity
- Stereotype Threat

Stereotypes about men?

Stereotypes about women?

Role Congruity/Incongruity

The fit (or lack of fit) between gender norms and workplace roles

Stereotypes about scientists?

Occupational Role Congruity for men

Men (Agentic)

- Strong
- Decisive
- Independent
- Don't ask for directions
 - Logical
 - Lack emotions
 - Love sports
 - Good at math



Women (Communal)

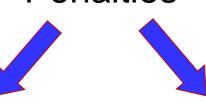
- Nurturing
 - Nice
- Supportive
 - Helpful
- Sympathetic
 - Verbal
 - Social
 - Creative

Social Penalties for Women

Men (Agentic)

- Strong
- Decisive
- Independent
- Don't ask for directions
 - Logical
 - Lack emotions
 - Love sports
 - Good at math





Women (Communal)

- Nurturing
 - Nice
- Supportive
 - Helpful
- Sympathetic
 - Verbal
 - Social
 - Creative

Hiring Lab Managers

Gender Bias in a Science Setting

- 127 faculty from Physics, Chemistry and Biology departments
- Evaluated an application for an entry-level Lab Manager position for:
 - Competence
 - Hireability
 - Likability
 - Starting Salary
 - Willingness to Provide Mentoring
- Application randomly assigned name "Jennifer" or "John"

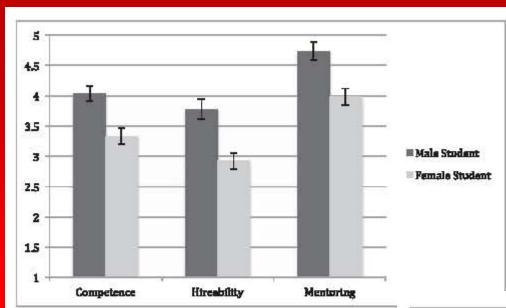


Fig. 1. Competence, hireability, and mentoring by student (collapsed across faculty gender). All student gender different (P < 0.001). Scales range from 1 to 7, with higher numbers re extent of each variable. Error bars represent SEs. $n_{\rm male\ stuke}$ $n_{\rm female\ student\ condition} = 64$.



Fig. 2. Salary conferral by student gender condition (collapsed across faculty gender). The student gender difference is significant (P < 0.01). The scale ranges from \$15,000 to \$50,000. Error bars represent SEs. $n_{\text{male student condition}} = 63$, $n_{\text{female student condition}} = 64$.

Stereotype Threat

Members of negatively stereotyped groups may underperform when reminded of their group membership

Stereotype Threat When Choosing Major

- 39 undergraduate students, non-declared major
- Entered room in two conditions:
 - Stereotypical computer science objects
 - Non-stereotypical objects
- Filled out a questionnaire measuring level of interest in computer science as a major

Classroom Environments

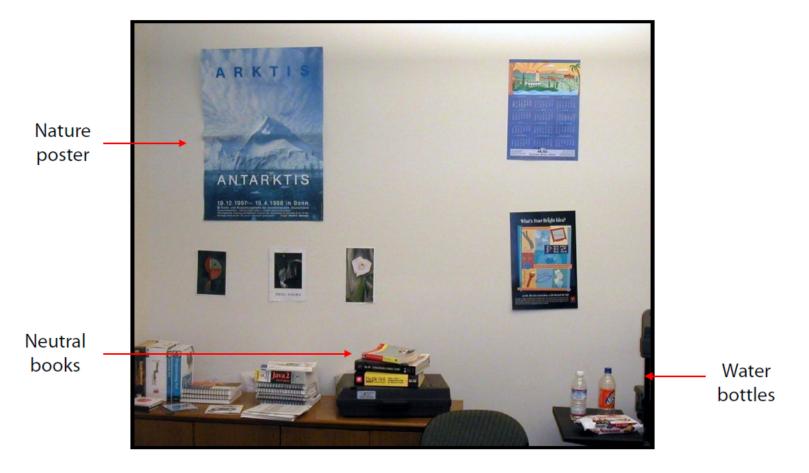
Stereotypical room



Cheryan, Plaut, Davies & Steele, Journal of Personality & Social Psychology, 2009

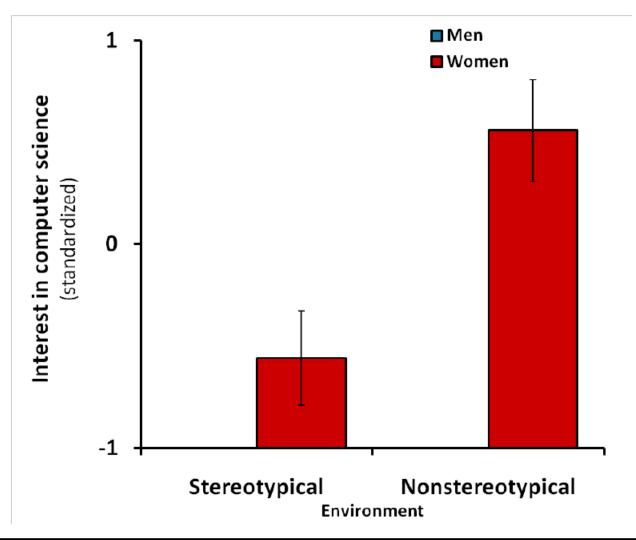
Classroom Environments

Non-stereotypical room



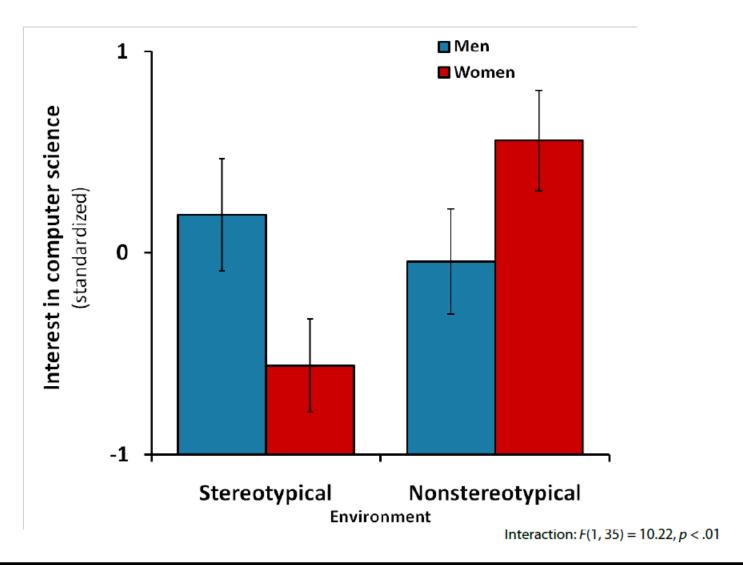
Cheryan, Plaut, Davies & Steele, Journal of Personality & Social Psychology, 2009

Environment influences women's interest in CS



Cheryan, Plaut, Davies & Steele, Journal of Personality & Social Psychology, 2009

Environment influences women's interest in CS



Chervan, Plaut, Davies & Steele, Journal of Personality & Social Psychology, 2009

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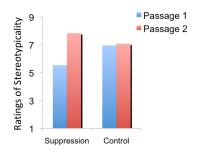
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Strategies to Reduce the Influence of Implicit Bias

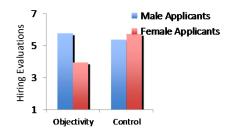
Personal Bias-Reducing Strategies

- Strategies that DO NOT WORK:
 - Stereotype suppression



Macrae et al. 1994

Belief in personal objectivity



Uhlmann & Cohen 2007

STRATEGY 1 - Stereotype Replacement

Steps to take	Examples
Recognize when you have stereotypic thoughts. Recognize stereotypic portrayals in society.	 Women students are less interested in engineering than in social science Portrayal of females as poor at math or males as unable to do housework
Label the characterization as stereotypical.	• Men as agentic, women as communal
Identify precipitating factors.	 Priming with gender-congruent information
Challenge the fairness of the portrayal and replace it with a non-stereotypic response.	 I know many successful women engineers Research does not support a gender difference in math performance once we control for the number of math courses taken

STRATEGY 2. Counter-Stereotype Imaging

Steps to take	Examples
Help regulate your response by imagining a counterstereotype woman in detail.	 Imagine an astronaut, engineer, CEO who is also a woman Think about specific positive counter-stereotypical individuals you know

STRATEGY 3. Individuating (vs. generalizing)

Steps to take	Examples
Avoid making a snap decision based on a stereotype.	Make gender less salient than being a scientist, physician, or engineer
Obtain more information on specific qualifications, past experiences, etc., before making a decision.	
Practice making situational attributions rather than dispositional attributions.	 If a woman does poorly on an exam, consider a situational attribution (not enough sleep) rather than a dispositional attribution (she's terrible at engineering)

STRATEGY 4. Perspective-Taking

Steps to take	Examples
Adopt the perspective (in the first person) of a member of the stigmatized group.	 Imagine what it would be like to Have your abilities called into question Be viewed as less committed to your career than colleagues with similar training and effort Not be offered opportunities because of assumptions about family responsibilities or about your research interests

STRATEGY 5. Increasing Opportunities for Contact

Steps to take	Examples
Seek out opportunities for greater interaction with counter-stereotypic women	 Attend meetings or gatherings of minority- serving groups at your professional meetings Ensure guest teachers or speakers to the class or department are diverse

5 STRATEGIES to Reduce the Influence of Implicit Bias

- Stereotype replacement
- Counter-stereotypic imaging
- Individuating
- Perspective-taking
- Increasing opportunities for contact

Actions to Take in the Lab or Classroom

Address the "confidence gap"

 Realize that stereotype threat may be at play when underrepresented persons downplay their achievements. Do not take statements of doubt in abilities at face value.

Ensure equal opportunity in the classroom

 Create a system to call on all students equally, for example, a deck of cards with names that can be selected at random.

Avoid creating "tokens"

 To the extent possible, ensure that women or URM students are not "tokens" in a lab or study group. Assign at least 2 women or 2 minorities to a group if you can.

Monitor images

- Ensure that artwork, pictures, photographs convey inclusive messages.
- Ensure assignments provide inclusive examples and problems.

Breaking the Prejudice Habit

- Not necessarily easy
- With effort (awareness, motivation, and a sustained commitment), prejudice is a habit that can be broken
 - Can expect that you may slip up
 - Stay committed
- Strategies we provided are powerful tools to combat implicit biases
 - Implicit responses can be brought into line with explicit beliefs

Evaluation Survey

http://tinyurl.com/wiseli

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